

## Annexure - B

Data of complaints against Registrar and Share Transfer Agents (RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending September 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month"		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	2	0	2	0		20
2	SEBI (SCORES)	0	15	0	15	0		25
3	Stock Exchanges (if relevant)	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	<b>Grand Total</b>	<b>0</b>	<b>17</b>	<b>0</b>	<b>17</b>	<b>0</b>		<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month - wise data for the current financial year 2023-24

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	APRIL 2023	0	68	68	0
2	May2023	0	4	4	0
3	June2023	0	7	7	0
4	July 2023	0	13	13	0
5	August 2023	0	25	25	
6	September 2023	0	17	17	0
7					
8					
9					
10					
11					
	<b>Grand Total</b>	<b>0</b>	<b>134</b>	<b>134</b>	<b>0</b>

Trend of annual (financial year) disposal of complaints (for 5 years on rolling basis) \*

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2017-18	0	190	190	0
2	2018-19	0	87	87	0
3	2019-20	0	58	58	0
4	2020-21	0	16	16	0
5	2021-22	0	1068	1068	0
7	2022-23	0	586	586	0
8	2023-24	0	134	134	0
	<b>Grand Total</b>	<b>0</b>	<b>2139</b>	<b>2139</b>	<b>0</b>